Terms of Service

Effective Date: January 1, 2025

Welcome to the Synthoframe website. Synthoframe is a series of internet software services provided by systhoframe LIMITED (hereinafter referred to as "Synthoframe" or "we"). Please read these Terms of Service (hereinafter referred to as "these Terms") carefully, as they will govern your access to and use of Synthoframe and other services provided by Synthoframe (hereinafter referred to as "Synthoframe Services" or "the Services").

1. Acceptance of the Terms

1.1 Before creating an account and using the Services, you (hereinafter referred to as "you" or the "User") must agree to and be bound by these Terms. Please read the entire content carefully before accepting the Terms. If you cannot accurately understand or disagree with any content, please do not access or use any services provided by Synthoframe. If you confirm, purchase, or use the Services by clicking on the webpage, you are deemed to have read and fully understood the contents of the Terms, possess the civil capacity required to enter into the Terms (or meet the requirements of Article 14 "Special Provisions for Minors"), and agree to accept and be bound by all its provisions.

1.2 Please pay special attention to the provisions regarding the use of AI functions, limitations/exemptions of Synthoframe's liability, limitations on user rights, identification and handling of violations, community services, and the choice of governing court or law. These provisions will be highlighted in bold to draw your attention.

1.3 You agree that Synthoframe may modify, revise, or change these Terms from time to time ("Revised Terms"). The Revised Terms will be posted on the website and will supersede the original Terms of Service. Your continued access to and use of Synthoframe will be deemed as your acceptance of the Revised Terms. If you disagree with all or part of the Revised Terms, you have the right to terminate these Terms of Service or make the modifications, revisions, or changes ineffective for you by stopping your access to Synthoframe, refusing to use the corresponding Services, or deleting your information and account on Synthoframe.

1.4 If you register, log in to, and use Synthoframe on behalf of a third party, you will be deemed to have obtained the full authorization of that third party to be bound by these Terms and any revisions, modifications, and supplements. In this case, "you" or "the User" will refer to that third party.

2. Service Content

2.1 The "Synthoframe Services" mentioned in these Terms refer to the products and services provided to you on the Synthoframe website (i.e., the official Synthoframe website:

https://synthoframe.com/). This includes, but is not limited to, all services provided through web pages, client applications, mobile applications, mini-programs, and community services. The specific services are subject to what you actually use or subscribe to.

2.2 If you do not obtain Synthoframe Services through official Synthoframe channels or its authorized third parties, we cannot guarantee the normal operation of the Services and assume no responsibility for any losses caused by such methods of acquisition and use.

2.3 According to the actual needs of Synthoframe and other services provided by Synthoframe, Synthoframe may enter into other agreements with you from time to time ("Other Agreements"). Additionally, even without entering into Other Agreements, your use of specific Synthoframe Services will be deemed as your consent to any requirements proposed by Synthoframe for that service. If an Other Agreement conflicts with these Terms, the Other Agreement shall prevail, but only to the extent of the conflict and for specific matters related to that agreement.

2.4 Synthoframe reserves the right to change, suspend, or terminate part of the free services at any time, and has the right to adjust the types and forms of free services provided by Synthoframe at any time based on the actual situation. Synthoframe is not responsible for any losses caused to you by the adjustment of any free services provided by Synthoframe. Synthoframe has the right to charge for any free service content at an appropriate time. Before making the above adjustments, Synthoframe will notify you through on-site notifications, email, or official website announcements, and will give you a reasonable amount of time to complete data downloading and backup. The free version of Synthoframe Services will be limited in terms of the number of people, projects, or features, and you can adjust these restrictions by activating a paid version. The specific service information is subject to the latest news, and subscription information is subject to the "Synthoframe Subscription Terms" published on the official Synthoframe website.

2.5 Before using Synthoframe Services, you should read and understand the descriptions of the corresponding services on the official Synthoframe website, especially the restrictions on functions and service standards for free services, community services, and various levels of paid services, as well as their subscription terms. Synthoframe is not responsible for any losses caused by your failure to fully understand the aforementioned descriptions and restrictions.

3. Account

3.1 To access and use Synthoframe, you must register a Synthoframe account. When registering an account, you need to provide truthful and accurate information (such as a mobile phone number for real-name verification, social media ID, or corporate email address). If your information changes, please update it in your account in a timely manner. You are responsible for (a) the confidentiality and security of your account and any passwords, authentication keys, or security credentials used to access the Services, and (b) all activities under your account, regardless of whether these activities are performed by you or your end users. Please notify us immediately if there is any unauthorized or abusive use of your account or any security incidents related to the Services. You acknowledge and agree that we are not responsible for any unauthorized or abusive activities in your account unless it is caused by our breach of these Terms.

3.2 Synthoframe and you shall comply with relevant laws and regulations for real-name verification. To use Synthoframe Services, Synthoframe may require you to log in with an email address. You can only subscribe

to and use the Services after completing the corresponding identity and qualification verification. You acknowledge and agree that Synthoframe has the right to verify the truthfulness, accuracy, and validity of the real-name verification information you provide, either independently or through a third party. If any account information violates these Terms, Synthoframe reserves the right to take measures including but not limited to refusing approval, blocking, or deleting. You are aware and agree that failure to complete real-name verification in accordance with relevant laws and Synthoframe's regulations may affect your access to or use of the Services.

3.3 You represent and warrant that all information you provide to Synthoframe is truthful, accurate, valid, and up-to-date, and you shall bear all legal consequences for any inaccuracies. Nevertheless, to the maximum extent permitted by applicable laws and regulations, Synthoframe has no obligation to assume any responsibility for any user's registration data, including but not limited to verifying the truthfulness, accuracy, completeness, applicability, or up-to-dateness of any registration information.

3.4 Synthoframe recommends that you protect your registered email, mobile phone number, password, and username, as correctly entering this information is key to accessing Synthoframe and using its services. If you discover unauthorized use of your account or suspect that your private content may be accessed without authorization, you should immediately change your password and notify us.

3.5 As a corporate/organizational User, after logging into Synthoframe, you can establish your own company or organization. You can invite members to join Synthoframe and become your end users through a mobile phone number, email, invitation code, invitation link, invitation QR code, or other methods provided by Synthoframe.

3.6 After accepting an invitation to become an end user of a corporate/organizational User, you will be able to access the services provided to that corporate/organizational User. This depends on the functions we actually provide and the service activation status of that corporate/organizational User. Your enterprise/organization and its administrators can manage your membership status and related permissions according to their management needs, including but not limited to joining, removing, and modifying permissions and service content restrictions. You should ensure that your use of the Services complies with the service specifications, authorization scope, and standards of your enterprise/organization.

3.7 You understand and guarantee that your account settings will not violate applicable laws and regulations or Synthoframe's regulations, including ensuring that your account name, avatar, and other registration data do not contain illegal or inappropriate content. During the account registration and use process, you must comply with relevant laws and regulations and must not engage in any activities that may harm national interests, infringe upon the rights of other citizens, or violate social ethics. Synthoframe reserves the right to review the registration you submit and may, at its sole discretion, refuse to accept your registration.

4. Use

4.1 You represent and warrant that the content you upload or store on Synthoframe does not violate these Terms and complies with applicable laws and regulations. You are responsible for the legality, accuracy, completeness, and reliability of the content you upload or store. You are responsible for obtaining and maintaining any notices, consents, or authorizations related to your content. Unless explicitly provided otherwise by applicable law, Synthoframe assumes no obligation or responsibility for any content you upload

or store. If the content you upload or store infringes upon the intellectual property rights or other related rights and interests of others, or is illegal or non-compliant content, Synthoframe has the right to delete such content or take other reasonable measures and reserves the right to submit the matter to judicial authorities for handling.

4.2 You may not use Synthoframe to upload, store, share, send, or disseminate any sensitive or non-compliant information that violates applicable laws and regulations. If your behavior does not comply with these Terms and applicable laws, regulations, and policies, Synthoframe reserves the right to suspend or terminate your service account immediately at its sole discretion. You shall bear all legal responsibilities for your actions, and Synthoframe assumes no responsibility.

4.3 You shall not create, copy, post, publish, transmit, disseminate, or store content that infringes upon the rights of others, including reputation rights, portrait rights, intellectual property rights and related rights and interests, trade secrets, or other legitimate rights.

4.4 You shall not infringe upon the privacy of others by collecting, inferring, generating, copying, posting, publishing, transmitting, or disseminating others' personal data without complying with applicable laws and regulations.

4.5 You shall not create, copy, post, publish, transmit, or disseminate harassing, advertising, excessive marketing, spam, or any sexually suggestive or explicit content.

4.6 You are responsible for all activities conducted through your use of Synthoframe and all activities that occur under your account (whether by you or by someone you have authorized). You shall not use Synthoframe to engage in other activities that violate laws and regulations, these Terms, endanger network security, endanger computer system security, damage the integrity of Synthoframe products, or infringe upon the interests of Synthoframe or any third party. If you engage in the aforementioned behaviors, Synthoframe has the right to suspend or terminate your account and refuse your current and future use of all or part of Synthoframe's functions. You shall be responsible for all losses caused to Synthoframe or any third party and all legal liabilities arising therefrom.

5. AI Function Usage Rules

5.1 Synthoframe AI Function Content

The "Synthoframe AI Function" is provided by Synthoframe at no additional charge for you to choose to try. This service is intended for evaluation purposes, not for production use, and may contain errors and defects.

5.2 No Performance or Uptime Guarantee

5.2.1 Notwithstanding anything to the contrary in these Terms, this beta service is provided on an "as is" and "as available" basis, and no guarantees are made as to its performance, speed, functionality, support, and availability. Synthoframe and its suppliers and licensors expressly disclaim any express or implied warranties,

support, maintenance, storage, service level agreements, or indemnification obligations of any kind. However, all restrictions and obligations that apply to your use of the Services and the rights reserved by Synthoframe also apply to your use of this beta service. Synthoframe may terminate this beta service at any time at its sole discretion and may never make it generally available. Synthoframe is not responsible for any damages or injuries arising from or related to this beta service, and any liability limitations in these Terms that apply to you do not apply to your use of the Synthoframe AI Function.

5.2.2 The "Synthoframe AI Function" includes services such as "Text-to-UI". The "Text-to-UI" service generates design drafts that meet specific design specifications within Synthoframe based on the keywords you enter. The content of the Synthoframe AI Function will be continuously updated and upgraded. Please pay attention to updates on the version in use and the official Synthoframe AI website.

5.3 Usage Standards

5.3.1 You must use the Synthoframe AI Function in the following ways: (i) do not infringe upon the legitimate rights of others, including but not limited to copyright, patent rights, trademark rights, publicity rights, reputation rights, and other rights and interests; (ii) comply with all applicable laws and regulations; and (iii) do not violate these Terms or other agreements. You acknowledge and guarantee that if a rights dispute or infringement of any third party's legitimate rights occurs from the use of the Synthoframe AI Function, you shall bear all legal responsibilities and indemnify Synthoframe for any losses.

5.3.2 Input and Output. You can provide keywords, instructions, or other content to the Synthoframe AI Function ("Input"), and receive content generated and returned by the Synthoframe AI Function based on the Input ("Output"). You are solely responsible for the Input and Output, including that their creation or use complies with applicable laws and regulations and has obtained sufficient, necessary, valid, and legitimate authorization.

5.3.3 Usage Restrictions. You shall not, and shall not allow third parties to, use the Synthoframe AI Function for the following purposes:

(1) Uploading, inputting, generating, or distributing illegal, non-compliant, or harmful content, including but not limited to content related to illegal activities, violence, hate speech, or pornography.
(2) Reusing or distributing the output content of our services to harm others, including but not limited to fraud, scams, sending spam, misleading, bullying, harassment, defamation, discrimination based on protected attributes, sexualizing children, or promoting violence, hatred, or the suffering of others.
(3) Generating content designed to mislead, misrepresent, or deceive.
(4) Engaging in any activity that infringes upon the rights of others, including but not limited to intellectual property rights, privacy rights, or any other legitimate rights.
(5) Falsely claiming non-human-generated content as human-generated.
(6) Using the output content to train or develop AI or machine learning systems that compete with Synthoframe.

5.3.4 When using the Synthoframe AI Function, you must comply with the following rules:

(1) You shall not attempt to extract the source code or underlying components of the Synthoframe AI

Function's models, algorithms, and systems through reverse engineering, decompiling, disassembling, or similar means.

(2) You shall not alter, hide, or remove any copyright, patent, trademark, or ownership notices contained in the output content.

(3) You shall not interfere with the normal operation of the Synthoframe AI Function in any way.

(4) You shall not circumvent the content protection mechanisms or data information security measures of the Synthoframe AI Function.

5.3.5 Without Synthoframe's written permission, you shall not, nor shall you allow, assist, or authorize any third party to perform the following actions on the information content within the Synthoframe AI Function:

(1) Using the information and content within the Synthoframe AI Function (excluding Input and Output) for commercial purposes, including but not limited to advertising, marketing, and promotion.

(2) Unauthorized use, editing, and display of the information and content within the Synthoframe AI Function outside of the source page.

(3) Directly or indirectly obtaining the information and content within the Synthoframe AI Function without authorization through methods including but not limited to illegal scraping, hotlinking, redundant theft, simulated downloading, deep linking, and fraudulent registration.

(4) Other illegal or unauthorized acts of obtaining or using the information and content within the Synthoframe AI Function.

5.4 Personal Data and Privacy Protection

5.4.1 Synthoframe respects and protects your personal data and privacy rights. When you use the Synthoframe AI Function, for detailed rules on personal data processing, please refer to the "Synthoframe Privacy Policy" and, if applicable, our "Synthoframe Data Processing Addendum".

5.4.2 While we encourage you not to input personal data into the Synthoframe AI Function, if you do use the Synthoframe AI Function to process personal data, you must comply with all applicable data privacy laws and regulations, including providing privacy notices and obtaining prior consent when required.

5.5 Disclaimer

5.5.1 The limitations, exclusions, and disclaimers in this section and other parts of these Terms apply to the maximum extent permitted by applicable law.

5.5.2 You acknowledge and confirm that the output content generated by the Synthoframe AI Function is for reference only, does not constitute any advice or promise, and does not represent Synthoframe's attitude or opinion. Synthoframe makes no guarantees regarding the accuracy, completeness, or functionality of the output content and is not responsible for any damages or legal liabilities arising from your use of the Services.

5.5.3 You acknowledge and confirm that although we will strive to provide you with high-quality services in accordance with the requirements of laws, regulations, and existing industry standards, and continuously strive to improve our services to make them more accurate, reliable, secure, and beneficial. However, due to

various reasons, including but not limited to technical limitations, limited collection of your input, and the ambiguity of input content which may lead to invalid identification, the following situations may inevitably occur:

(1) The output content does not match, is inaccurate, incomplete, or fails to meet your requirements.
(2) The output content has inevitable and unfixable defects.
(3) The output content does not meet timeliness requirements.
(4) Your input content cannot be identified.

You should not use the output content as the sole source of truth or factual information, or as a substitute for professional advice. You have the obligation to independently evaluate the output content and determine whether it is suitable for your use case. You agree not to hold Synthoframe responsible for any losses arising from or related to your decision to use the creative AI function, including not seeking compensation or refunds because the generated results do not meet your expectations and/or usage requirements. You will indemnify and hold us, our affiliates, and our employees harmless from any costs, losses, liabilities, and expenses (including attorney fees) arising from third-party claims arising from your use of the Synthoframe AI Function (including Input and Output content) or your breach of these Terms.

5.5.4 The training data sources for Synthoframe AI are, to the extent permitted by laws and regulations, including but not limited to information from the public internet, and all data is continuously filtered automatically and manually to remove harmful or inappropriate content. Despite our efforts, some output content may still be inappropriate or prone to misunderstanding. You acknowledge and agree that any disputes, infringements, or losses arising from or related to your public dissemination of sensitive, irrational, or potentially misleading output content shall be borne by you. Synthoframe assumes no responsibility or any legal liability. If any legal liability arises, you shall bear full responsibility.

5.5.5 You acknowledge and confirm that the Synthoframe AI Function is currently in a beta phase and may contain defects or flaws. If you have any questions about the Services or encounter any issues while using them, please feel free to provide feedback to Synthoframe at support@synthoframe.com. Synthoframe AI will attach great importance to your feedback and handle it in a timely and effective manner.

6. Content and Intellectual Property Rights

6.1 The intellectual property rights of the content you submit to Synthoframe ("User Content") belong to you.

6.2 You represent and warrant that you own all rights, title, and interests in your User Content, or that you have otherwise obtained all necessary rights to your User Content for the access, use, and distribution contemplated in these Terms.

6.3 You grant Synthoframe a perpetual, royalty-free, sublicensable, worldwide license to display, host, copy, store, and use your User Content only to the extent required to provide the Services to you. If you share your User Content with others in Synthoframe, you grant Synthoframe a perpetual, royalty-free, sublicensable, worldwide license to display, host, copy, store, and use your User Content to the extent required to continue providing the Services to you and the people with whom you shared the User Content.

6.4 You understand that Synthoframe is not responsible for any content you provide in any way and has no obligation to pre-screen such content. However, Synthoframe reserves the right to decide at any time

whether the content you provide complies with relevant legal provisions or these Terms, and may pre-screen, transfer, reject, modify, and/or delete the content you upload at any time without prior notice to you. If your use of the Services involves or is suspected of violating applicable laws and regulations or infringing upon the legitimate rights and interests of any third party, Synthoframe AI has the right to directly remove such infringing information and may suspend or terminate the Services to you.

6.5 Ownership of Input and Output. Between you and Synthoframe, and to the extent permitted by applicable laws and regulations, you (a) retain ownership of your Input, without prejudice to the provisions of these Terms, and (b) own the Output. We hereby transfer to you all rights, title, and interests we have (if any) in the Output.

6.6 Similarity of Output. Notwithstanding the foregoing, nothing in these Terms shall prevent Synthoframe or the Synthoframe AI Function from providing any Output that is the same as or similar to your Output to a third party. You hereby agree that such third parties may freely use and exploit such Output without your restrictions or obligations, and the aforementioned transfer does not extend to any third-party Output.

6.7 Model Training Opt-Out. Notwithstanding anything to the contrary in these Terms, you acknowledge that the Input and Output content and your interactions with the Synthoframe AI Function may be used to train, enhance, evolve, and improve machine learning models and AI models, algorithms, and related technologies, products, and services (collectively, "Model Training"). Therefore, you hereby grant Synthoframe a non-exclusive, worldwide, royalty-free, transferable, sublicensable right and license to use any Input and Output content you provide or that is related to your use of the Synthoframe AI Function for the above purposes at any time. If you do not want us to use your Input and Output content for Model Training for Synthoframe or a third party, you have the right to opt out at any time by sending an email to support@synthoframe.com. Once your opt-out becomes effective, we will no longer use your previously authorized Input and Output content for Model Training.

6.8 All ownership and intellectual property rights related to the Synthoframe Services (including but not limited to software, source code, object code, documentation, interface design, layout framework, content, data, inventions, and creations in the Synthoframe Services; the design, templates, and all output content of the Synthoframe AI Function service; and any software and materials provided by the Synthoframe AI Function for maintenance and technical support) are owned by Synthoframe. You acknowledge and agree to respect and not infringe upon Synthoframe's ownership and intellectual property rights in Synthoframe in any way. Without Synthoframe's written permission, you may not use, copy, reproduce, modify, transfer, license, or provide to others for use the above intellectual achievements or any part of their code and design. If you do so, you will bear the corresponding legal liabilities, and Synthoframe reserves the right to terminate the Services without a refund of any fees.

6.9 For corporate/organizational Users, you agree and acknowledge that we have obtained your authorization to use the name, trade name, trademark, and other information or logos of the corporate/organizational User in our websites, events of our organization, or other promotional activities to promote our services.

7. Privacy

7.1 As a corporate/organizational User, if you use the Services to process personal data, you acknowledge that Synthoframe processes the personal data of end users on your behalf ("Processor"), and you determine the means and purposes of the processing ("Controller"). In this case, this agreement incorporates the "Synthoframe Data Processing Addendum". You represent that you will always comply with any applicable data privacy laws and regulations, including but not limited to having a valid legal basis for processing such data, such as obtaining the end user's prior consent.

7.2 Protecting personal data is a fundamental principle of Synthoframe. Synthoframe will strictly process personal data in accordance with the "Synthoframe Privacy Policy" and (if applicable) our "Synthoframe Data Processing Addendum". For this purpose, you need to ensure that the "Synthoframe Privacy Policy" has been fully informed to the relevant individuals. If the data you provide contains personal data, you are deemed to have fully fulfilled this obligation.

8. Data and Information Security

8.1 We and you share the responsibility for maintaining the security of your account. We strive to protect the security of your account on the server side with current technical capabilities and continuously update our technical measures. However, the internet is not an absolutely secure environment, and we specifically remind you to properly keep your account and password and avoid behaviors that endanger account security, such as unauthorized lending or even selling of your account. In addition, Synthoframe recommends that you set your account password with a complex combination of characters. Please understand that Synthoframe is not responsible for any losses not caused by Synthoframe, including but not limited to unauthorized access, disclosure, damage, or destruction of data resulting from your own violation of relevant laws, regulations, and these Terms.

8.2 Synthoframe will take reasonable technical measures and other necessary measures in accordance with the mandatory requirements of laws, regulations, and applicable standards to strive to protect the security of your data and information. However, internet data transmission, storage, and conversion may involve some unknown and uncertain data security risks, which may lead to consequences including but not limited to data loss, leakage, damage, and inability to read or extract. You acknowledge that you have fully understood and agreed to accept such risks and consequences related to the internet and have taken appropriate measures (such as data backup) to minimize losses when these risks become a reality.

8.3 You acknowledge and agree that Synthoframe Services are based on SaaS services provided by third-party cloud service providers. Given the special nature of network services (including but not limited to cloud server stability issues, communication infrastructure failures, network attacks, government regulation, and other situations beyond our control), the services we provide may be interrupted, unable to transmit information in a timely manner, or unable to meet your requirements. Please be aware and understand that such situations should not be regarded as a violation of these Terms, but we will strive to notify you as soon as possible through website announcements, system notifications, text messages, or other reasonable means.

8.4 You can independently delete, modify, and perform other operations on the data you upload and store in Synthoframe. You should be cautious when performing operations such as data deletion and modification. Unless otherwise stipulated by applicable law, the "Synthoframe Privacy Policy," and the "Synthoframe Data Processing Addendum," when the Services are terminated early (including account cancellation or other

reasons leading to early termination), Synthoframe will only continue to store your data (if any) for a certain buffer period (based on the time limits specified in the proprietary agreements, product documents, service descriptions, etc., applicable to the Services you subscribed to), unless explicitly required by laws and regulations, requested by a competent authority, or otherwise agreed upon by both parties. After the buffer period expires, Synthoframe will delete all user data, including all cached or backup copies, and will no longer retain any of your data.

8.5 Once user data is deleted, it cannot be recovered. You shall bear all consequences and responsibilities arising from data deletion. You understand and agree that after the Service termination and the expiration of the agreed buffer period, Synthoframe has no obligation to continue retaining, exporting, or returning any user data.

9. Disclaimer of Liability

9.1 You acknowledge and agree that Synthoframe shall not be liable to you under any of the following circumstances:

9.1.1 Synthoframe assumes no legal responsibility for the leakage, loss, or disclosure of data, materials, commands, passwords, or any personal data not caused by Synthoframe, including but not limited to the loss or leakage of data, information, passwords, etc. due to your improper maintenance or confidentiality.

9.1.2 Synthoframe assumes no legal responsibility for service interruption, cessation, delay, use restrictions, abnormal use, inability to use, or temporary website closure due to force majeure, hacker attacks, computer virus intrusion, network operator reasons, government regulation, or any other reasons beyond Synthoframe's reasonable control.

9.1.3 You are responsible for the legality of the files, data, and the manner in which you obtain files, data, and content through Synthoframe. You shall bear all legal liabilities for disputes arising from the aforementioned files, data, and content, and Synthoframe assumes no legal responsibility.

9.1.4 The Ready AI Services may contain third-party software, products, and services ("Third-Party Services"), and our output content may include the output of these services ("Third-Party Output"). Third-Party Services and Third-Party Output are subject to their own terms and conditions. We are not responsible for Third-Party Services or Third-Party Output, including but not limited to their suitability for commercial use, potential intellectual property infringement risks, software errors, or the protection of proprietary information.

9.1.5 If a system failure occurs that affects the normal operation of any Synthoframe function, Synthoframe AI promises to resolve and correct the issue in a timely manner. However, Synthoframe is not responsible for any disputes or losses caused to users by such situations and assumes no legal responsibility.

9.2 If you violate these Terms during use, Synthoframe AI will suspend your service access rights, and you shall bear the consequences arising therefrom. In addition, if your non-compliant behavior causes any third-party losses or claims, you shall bear full responsibility, and Synthoframe assumes no legal responsibility.

9.3 The internet is an open platform, and if you upload and disseminate content such as pictures and text online, it may be copied, reproduced, modified, or used for other illegal purposes by other organizations or

individuals. You should be fully aware of the existence of such risks. You agree that you will bear all risks and consequences associated with the use of Synthoframe Services, and Synthoframe assumes no responsibility.

9.4 You understand and acknowledge that due to technical limitations, Synthoframe cannot guarantee that its services are perfect. However, we promise to continuously improve the quality and level of our services to provide you with better services. Therefore, you agree that if the services provided by Synthoframe have defects that are unavoidable under the current industry technical level, such defects shall not be considered a breach of contract, and Synthoframe shall not be liable to you.

9.5 We cannot ensure that the software you use, and the information and content you publish are appropriate or feasible in other countries or regions. When you use this software and related services in other jurisdictions, you should ensure that you comply with local laws and regulations, and we assume no responsibility for this.

9.6 If we discover, or learn through third-party reports or complaints, that the content you published exists or is suspected of violating applicable laws and regulations or the rules of this software, we reserve the right to immediately take all necessary measures based on reasonable judgment without notice (including but not limited to immediately deleting the relevant content you published, freezing or banning the account, reporting to public security authorities, etc.), or cooperate with competent network management departments, procuratorial and judicial authorities, and other state agencies to enforce your account to mitigate or eliminate the impact of your actions.

10. Service Modification/Suspension/Termination

10.1 You can cancel your account and stop using Synthoframe Services at any time. The method for account cancellation should follow the guidelines provided on the official Synthoframe website. You represent and warrant that you have downloaded and backed up all data you uploaded and stored on Synthoframe before voluntarily canceling your account. For a grace period after you voluntarily cancel your account, Synthoframe has no legal or contractual obligation to retain any of your data.

10.2 You understand and agree that Synthoframe Services may be temporarily suspended or the service functions adjusted due to system maintenance or upgrades. Synthoframe will, as much as possible, publish a notice on the website in advance to facilitate your business arrangements and strive to minimize the actual impact on you, but assumes no legal responsibility for such suspension or adjustments.

10.3 Under any of the following circumstances, Synthoframe may directly terminate or suspend your use of the account and/or all or part of the Services:
- You provided untruthful information, or you violated the provisions on providing personal data of other users.
- You violated laws, regulations, these Terms, or other agreements entered into with Synthoframe.
- You requested to cancel or terminate your account.
- You used Synthoframe products for commercial purposes or any other for-profit purposes without Synthoframe's consent.
- Your access to or use of Synthoframe may pose a security risk to Synthoframe Services, Synthoframe, or a third party.
- It is required to comply with a court subpoena, legal order, or to comply with legal procedures.

- It is required by relevant laws, regulations, or government agencies.
- Due to natural disasters, war, or other force majeure events.

These Terms are changed or modified, and you do not agree to the changed or modified agreement.

10.4 You understand and acknowledge that due to technical upgrades, service system enhancements, or business strategy adjustments, or to comply with significant changes in applicable technologies, laws, regulations, and policies, Synthoframe does not guarantee the permanent provision of certain services, or the form, specifications, or other aspects of the services provided may change. Before terminating such services or making such changes, Synthoframe will make its best efforts to notify you in advance through one or more methods, such as website announcements, internal messages, emails, or text messages. If such services will be terminated, Synthoframe will make reasonable efforts to provide you with sufficient time to properly handle subsequent matters.

10.5 Once your account is terminated, you will not be able to use the Services normally. In addition, you can choose to delete all information and content under your account before the account is terminated.

11. Revision and Modification of Terms of Service

11.1 Synthoframe reserves the right to perfect and modify this agreement from time to time based on the development of the internet and changes in relevant laws and regulations. Synthoframe reserves the right to modify these Terms at any time and will publish the revised Terms of Service on the official Synthoframe website. You have the obligation to check for updates on the official website in a timely manner, and such publication shall be reasonably deemed as effective notice to you. When using Synthoframe's Services, it is necessary for you to carefully read and reconfirm the latest "Terms of Service". After your confirmation and agreement, if a related dispute occurs, the latest Terms of Service shall prevail.

11.2 If you do not agree to the modifications made by Synthoframe to these Terms, you should immediately stop using the Synthoframe Services. Your continued use of the Synthoframe Services will be deemed as your acceptance of our modifications to these Terms.

12. Special Provisions for Minors

12.1 The Synthoframe Services are primarily for adults. To access the Services, you must be at least 16 years old or the minimum age required in your country/region to consent to the use of these Terms (hereinafter referred to as the "Legal Adult Age"). If you are a minor below the Legal Adult Age, please ensure that your guardian has carefully read, understood, and accepted these Terms. You can only use Synthoframe Services or provide information to Synthoframe with the consent of your guardian.

12.2 If your guardian does not agree to your use of Synthoframe Services or providing information to us in accordance with these Terms, please stop using our Services immediately and notify us in a timely manner so that we can take appropriate measures.

12.3 You represent and warrant that you have the legal right, capacity, and qualification to use the Services and agree to these Terms. If you violate the above guarantees and purchase or use Synthoframe's Services,

Synthoframe assumes no legal responsibility, including but not limited to refunding any paid fees. Any losses arising therefrom shall be borne by you or your guardian.

13. Applicable Law and Dispute Resolution

13.1 The establishment, validity, interpretation, revision, supplementation, termination, enforcement, and dispute resolution of these Terms are all governed by Hong Kong law. In the absence of relevant legal provisions, commercial practices or industry practices shall be referred to.

13.2 Any dispute arising from the use of Synthoframe Services and related to these Terms shall be resolved by Synthoframe and you through negotiation. If the dispute cannot be resolved through negotiation, it shall be submitted to the Hong Kong International Arbitration Centre ("HKIAC") for arbitration in accordance with the "HKIAC Arbitration Rules" then in effect, which are deemed to be incorporated into these Terms by reference. The place of arbitration shall be Hong Kong.

13.3 If the User engages in any illegal or infringing activities through the use of the Services, the User shall bear full responsibility, and Synthoframe assumes no legal responsibility. If such actions cause any losses to Synthoframe or any third party, the User shall be responsible for full compensation.

14. Contact Us

If you have any complaints, suggestions, or feedback, please contact us. You can send your inquiries to support@synthoframe.com.

15. Other

14.1 If all or part of the rights and obligations under these Terms are transferred to an affiliated company of Synthoframe, Synthoframe will make reasonable commercial efforts (including but not limited to email, text message, or official website announcements) to contact you and negotiate the relevant matters. At the same time, Synthoframe guarantees that it will not substantially reduce the quality of the services provided to you.

14.2 Without Synthoframe's prior consent, you may not transfer any rights or obligations under these Terms to a third party.

14.3 If any part of these Terms is declared invalid or unenforceable for any reason, this shall not affect the validity of the rest of these Terms, and the remaining parts will continue to be effective. Any invalid or unenforceable provision will be replaced by another provision that aligns with the purpose and intent of these Terms.

14.4 Synthoframe is not responsible for any failure to comply with the provisions of these Terms due to circumstances beyond its reasonable control.

14.5 Where required by applicable law, you understand and agree that Synthoframe has the right to provide your information and other content you provided in the Synthoframe AI Function upon request by judicial, administrative, and other regulatory authorities. If your use is suspected of infringing upon the legitimate rights of others, Synthoframe also has the right to provide your necessary identity information to the right holder based on a preliminary judgment and determination of the suspected infringement.

14.6 You must comply with all applicable export laws and regulations that apply to Synthoframe or the Services delivered to you under these Terms, which include prohibitions or restrictions on destinations, end users, and end uses.

14.7 Synthoframe may send you notices through internal messages or the phone, email, or other contact information you provided during account registration or use of Synthoframe Services. Such notices are deemed effective upon sending, and you have the obligation to ensure the validity of your contact information.

14.8 Synthoframe's failure to exercise any right or provision under these Terms does not constitute a waiver of that right or provision unless Synthoframe acknowledges and agrees in writing.

14.9 These Terms were last revised on September 11, 2025. Synthoframe reserves the right to modify, adjust, and interpret the content of these Terms.